



HEALTH, SAFETY, SECURITY, ENVIRONMENT AND QUALITY POLICY

TRANSPORTES MARTIN wants to show through this policy the main targets of its management in order to assure its performance **CONTINUOUS IMPROVEMENT**, in order to reach and keep its clients total satisfaction, and therefore its commitment to the higher standards related to **HEALTH, SAFETY, SECURITY, ENVIRONMENT AND QUALITY**

In order to achieve this target, the organization establishes the following directive lines

- **Respect and Compliance for all the applicable legislation** for the company in every aspect of its performance.
- **Respect for Human Rights and commitment to the monitoring and control of working conditions** in the development of its activities, ensuring the timely consultation and participation of workers through the corresponding bodies whenever required.
- **Professional Development Principle and Equal Opportunities** for all its workers, implementing continuous training systems for all staff and developing specific tools to improve our training (BBS,...).
- **Application of the Corporate Responsibility and Responsible Business principles** through all its activity, developing the closest relationship with service providers and partners to achieve service levels, following the highest standards in the matter (ECTA Responsible Care,...).
- **Respect for the People 's Health and Safety** including the commitment to provide safe and healthy working conditions for the prevention of injuries and/or deterioration of health related to the work carried out, identifying and eliminating hazards in such a way that the existing risks are progressively reduced and eliminated.
- **Consumption / Use of Alcohol and Drugs, Prevention**, establishing the necessary measures and actions for their monitoring and control.
- **Responsibility with the Society and Support to the Community Commitment**
- **Quality Service Commitment**, working continuously on keeping the loyalty of our customers and the satisfaction of all their needs, requirements and expectations, having procedures and internal policies for the management of service incidents and non-conformities through the determination of its root causes and the implementation of actions for improvement with sufficient terms and resources for its development.
- **Environmental Commitment**, reducing our impact on the environment by reducing and improving the natural resources usage and, in turn, reducing the emission of discharges and wastes.
- **Safety and Security in Transport Commitment**, planning and developing our activity with an attitude based on maximum safety using the necessary means in order to reduce the risk for us, our customers and society as a whole.
- **Commitment to innovation and continuous improvement** of our processes and procedures through the application of the latest technologies and the constant development of all our tools, equipment and procedures.
- **Commitment to the development of training, monitoring and control programs related to Behaviour based on Safety criteria**, that contribute to an improvement in safety levels in the performance of Road Safety and at Work.

These lines of action will be developed and carried out through the planning, action and control of our activity carried out through our Management System, being endorsed by the highest standards in the matter (ISO Standards, SQAS,...).

D. Antonio Martín Ferriol
General Manager

Valencia, Febrero 1st, 2023